

Assuring a Rapid and Successful Set Up of Your OfficeScreen Email and IM Security Services

The Iomega OfficeScreen PowerUp Support Option, Powered by Postini, provides a comprehensive range of tools to facilitate a fast and successful implementation of your email and IM security services.

SERVICES PROVIDED

Account activation and preemptive email protection through OfficeScreen email security.

Start-up configuration, which includes one administrator, one test account, and one domain configured within Postini.

Full access to the Postini Administration Console and other management tools. You can adjust filtering for viruses and spam, add users and administrators, set access and security levels, and manage your server configurations.

Three hours of advanced customer support through our customer service representatives (within the first 30 days of activation).

Access to support portal material and tools.

Documentation and guidelines to help you learn about OfficeScreen Email Security services and help plan the rollout of services to your user base.

| BENEFITS | |
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| Quick time to value | By following the proven process provided with PowerUp Support, your organization can realize the full benefits of OfficeScreen Email Security services in a matter of days. That means immediate anti-spam and anti-virus protection and improved email communications productivity for your organization. |
| Minimal learning curve, maximum value | PowerUp Support is designed to minimize your learning curve and effort - for IT as well as end users - while maximizing the value of OfficeScreen Email Security's capabilities. |
| Proper configuration for your particular user needs | PowerUp Support guides you through the configuration process to suit the email security policies for your user base - from user groups to individual users. |
| Easy access to online resources | OfficeScreen Email Security provides easy access to powerful reporting capabilities through a convenient web browser console - along with a guide to the "Top 10 Reports" you'll want to use to monitor and manage your email security. You'll find helpful reports on traffic, junk email and viruses. |
| Guidelines for a successful roll out | PowerUp Support provides complete guidance and materials to help you conduct a successful rollout to your end users, including an End User Quick Reference Guide, which explains how to use the online Postini Message Center to access and review quarantined emails. |

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