

LANDesk for ThinkVantage Technologies ecosystem now expanded to include enhanced offerings

Description2
Prices7

At a glance

New offerings for LANDesk for ThinkVantage Technologies include: Release of LANDesk 8.8 functionality and the following unique Lenovo enhancements:

- Updates to support the Microsoft Windows Vista-ready ThinkVantage Technology Software
- Turn-key Lenovo partner integration for Serden and Softex software solutions
- Built-in Lenovo option replacement reports for system memory, laptop battery, and laptop power supply¹
- Enhanced Active Directory Support allowing a business to deploy software based on business units
- Maintenance updates of lease tracking and management
- Utimaco, Absolute Software, PC Doctor, and monitor management integration

For technical support:

- Call LANDesk Management Suite for ThinkVantage Technologies Support: 866-366-7902 or 801-208-1732
or
- Request technical information via the Web site at
<http://www.landesk.com/Support/Home/Index.aspx>
- General queries to the SERDEN Customer Support Center should be directed to: Support@Serden.com (EMEA) and/or Support_us@serden.com (North America). Or visit
<http://www.serden.com/support/>

Overview

Lenovo™ is expanding the current LANDesk™ for ThinkVantage™ ecosystem. The expansion includes new and enhanced offerings that deliver additional unique and exclusive business value to customers investing in Lenovo's software portfolio and partner tools. This announcement also includes the release of features and enhancements that correspond to the new release 8.8 of LANDesk for ThinkVantage Technologies.

Serden InterAct ES for ThinkVantage Technologies, a new offering available from Lenovo, integrates with our LANDesk for ThinkVantage ecosystem to deliver decision support that analyzes user, application, and system behavior. Serden InterAct ES for ThinkVantage

Technologies can also be purchased as a stand-alone offering delivering exceptional and unique value.

In partnership with Serden, in conjunction with Interact ES for ThinkVantage Technologies, Lenovo also announces a Microsoft™ Windows™ Vista Readiness Analysis service that enables customers to cost-effectively understand if their networked Windows PC is ready for a Vista migration. The Vista Analysis service evaluates hardware requirements, application readiness, and end-user behavior. This offering helps the customer to make an informed decision through an understanding of hardware status, application status, and the end user's readiness and impact to the business. The Vista readiness offering is initially only available in North America.

Key prerequisites

PC with Intel® Pentium® processor or similar processor; CD-ROM drive for installing on stand-alone computers. Other distribution methods can be used when installing through a network.

¹ Feature planned to be available in December 2007. All statements regarding Lenovo's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

Planned availability date

November 15, 2007

Note: Serden offerings availability is September 18, 2007.

Description

Statement of direction: All statements regarding Lenovo's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

Serden InterAct ES for ThinkVantage Technologies is a software application that provides the following customer solutions:

InterAct ES for ThinkVantage Technologies integrates with the Lenovo ThinkVantage Technologies and LANDesk Management Suite for ThinkVantage Technologies. The solution solidifies the ability for companies to collect intelligence about their workers' use of their systems and applications and manage the performance of these systems through the emerging discipline known as "End User Service Management."

InterAct ES for ThinkVantage Technologies captures information based on the performance and behavior of system resources used by end users. The information includes metrics that collectively impact the end-user computing experience: the usage, utilization, availability, and response time of Windows and Web-based applications, of individual PCs, and of network printer resources. In addition, this new solution collects and analyzes performance and behavior information that is unique to ThinkVantage Technologies tools such as Rescue and Recovery™. Armed with this previously hidden intelligence, IT managers gain the insight needed to improve end-user computing satisfaction and worker productivity.

Serden InterAct ES for ThinkVantage Technologies can be used stand-alone or integrated into a LANDesk for ThinkVantage Technologies managed environment.

The Vista Readiness Analysis with Serden's technology component is more than a hardware assessment or inventory tool. It includes critical success factors for migration planning analysis and factoring in the actual end-user experience and application usage.

The Vista Readiness Analysis report tells you how an organization and its end users experience the PC usage including system availability, CPU, memory, and application response time.

The readiness analysis can tell whether the PC and the end user are Vista compatible, and if so, what version of Vista it can run. However, the most important analysis will determine the risk level for moving to Vista based on actual end-user usage experience.

Lenovo releases the following LANDesk and Serden offerings:

- New offerings:
 - Starter Pack Deployment — Deployment service for LANDesk Starter Pack for ThinkVantage Technologies

- LANDesk Starter Pack for ThinkVantage Technologies Professional Maintenance Agreement (PMA) — Support and maintenance agreement for LANDesk Starter Pack for ThinkVantage Technologies
- Phone Support 15 Incident Pack — Prepaid phone support for customer without PMA
- Phone Support 5 Incident Pack — Prepaid phone support for customer without PMA
- LANDesk Host Intrusion Prevention — Add-on to LANDesk Security Suite (LDSS) / ThinkVantage Technologies — Zero-day threat with behavior-based malware protection
- LANDesk Host Intrusion Prevention for ThinkVantage Technologies PMA — Support and maintenance agreement for Zero-day threat with behavior-based malware protection
- LANDesk Internet System Manager for TVT (Lic + Subs) — Active performance monitoring
- LANDesk Internet System Manager Subscription for ThinkVantage Technologies Renewal — Lets you automate vulnerability assessment and patch management across your heterogeneous IT environment using a simple, secure Internet connection; access complete patch management for remote users without a dedicated leased line or VPN and without punching a hole in your firewall
- LANDesk Internet System Manager for TVT PMA — Support and maintenance agreement for LANDesk Internet System Manager
- LANDesk Software Development Kit for ThinkVantage Technologies — Toolkit for develop application that plugs in to LANDesk for ThinkVantage Technologies
- LANDesk Universal Connector for ThinkVantage Technologies — Integration connector to other management solutions
- LANDesk WinPE Toolkit for ThinkVantage Technologies — Enables customers to integrate with internal or external applications, but should not be used to create applications to sell to third parties; this implies that they have a valid license of LANDesk Solution; there are three different MSRPs depending on the number of nodes under management; included in the price is the technical support specific to the SDK deployment
- Updated current offerings
 - LANDesk Inventory Manager for ThinkVantage Technologies PMA
 - Security Suite add-on License for LANDesk Management Suite for ThinkVantage Technologies
 - LANDesk Server Manager for ThinkVantage Technologies PMA
 - Security Suite Stand Alone for ThinkVantage Technologies PMA
 - Patch Manger Stand Alone for ThinkVantage Technologies PMA
 - LANDesk Management Suite for ThinkVantage Technologies Software Upgrade Protection (SUP)
 - LANDesk Management Suite for ThinkVantage Technologies PMA
- Lenovo releases the following SERDEN offerings:
 - SERDEN InterACT ES for ThinkVantage Technologies — Decision support solution that analyzes users, applications, and system behavior
 - Vista Readiness Analysis by Serden lets you know if you are ready for Vista

Additional information: All offers are subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time without notice. Lenovo is not responsible for photographic or typographic errors.

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Section 508 of the U.S. Rehabilitation Act

LANDesk Business Layer Application for ThinkVantage Technologies includes certain third-party software not covered under the Lenovo license agreement. Lenovo makes no representation about the Section 508 status of these products. Contact the vendor for information on the Section 508 status of its products.

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LANDesk Business Layer Application for ThinkVantage™ Technologies (30R7235)

Technical information

LANDesk™ offerings

Hardware and software requirements: The core server should be dedicated to hosting LANDesk Management Suite, and must not function as a domain controller or active directory controller.

- Supported Windows™ server operating system using NTFS
- Microsoft™ Data Access Components (MDAC) 2.8
- Microsoft .NET Framework V1.1 or later, or ASP .NET 1.1 or later
- Microsoft Internet Explorer 6.x, SP1
- Access to supported database
- Access to supported Web server
- Static IP address
- Internet access (for activation)

Supported core server operating systems

- Windows 2000 Server SP4
- Windows 2000 Advanced Server SP4
- Windows Server 2003 Standard Edition
- Windows Server 2003 Enterprise Edition

Supported databases

- Microsoft MSDE 2000 SP3
- Microsoft SQL Server 2000 SP3
- Oracle 8i (8.1.7)
- Oracle 9i (9.2.0.4)

Supported Web servers

- Microsoft Internet Information Server 5.0
- Microsoft Internet Information Server 6.0

Console computer requirements

- Supported Windows operating system using NTFS
- Microsoft Internet Explorer 6.x, SP1
- 180 MB free disk space

- 256 MB RAM minimum

Supported console operating systems

- Windows 2000 Professional SP4
- Windows XP SP1 or SP2
- Windows 2000 Server SP4
- Windows 2000 Advanced Server SP4
- Windows Server 2003 Standard Edition
- Windows Server 2003 Enterprise Edition

Supported directories

- Novell NDS and Novell eDirectory
- Microsoft Active Directory

Supported reporting engines

- Seagate Crystal Report 9.x

Supported client platforms

- Handheld devices running Java™ client 3.6 or later (includes Blackberry)
- Palm operating system 4.2, or later
- Embedded Windows XP (Tablet PC)
- Windows Mobile 2002, 2003
- Windows 95 B with Winsock 2
- Windows 98 SE
- Windows NT™ 4.0 Workstation SP6a
- Windows NT 4.0 Server SP6a
- Windows 2000 Professional SP4
- Windows XP Professional SP1 or SP2
- Apple Mac OS 9.2.2, 10.2.x, 10.3.x
- HP-UX 11.0
- IBM AIX® 5.1
- Novell NetWare 6.0, 6.5
- Red Hat Linux™ 7.3, 8.0, 9.0
- Red Hat Linux Enterprise 3 WS
- Solaris 8 (Intel® Architecture)
- Solaris 8 (Sun Sparc)
- SUSE Linux 9.1

Language support

- Chinese (Simplified)
- Chinese (Traditional)
- English

- French
- German
- Italian (client only)
- Japanese
- Portuguese (Brazilian)
- Spanish

Serden InterAct ES for ThinkVantage Technologies: Requirements for Database, Server, Web Server, and Console

Hardware

- Dedicated workstation
- Processor: Pentium® III 1 GHz
- RAM: 256 Mb
- Minimum available storage on disk: 2 GB
- Network connection, CD-ROM (interconnection between all client workstations and the server)

Software

Possible operating systems:

- Windows 2000 (Professional or Server)
- Windows XP Professional
- Windows Server 2003²

Internet Information Server V5.0 (Internet Services), installed and operational (for InterAct ES Web Server)³

For OLAP functionality (optional): Analysis Services 2000 SP3, installed and operational on the station.

Recommend Adobe Reader V5.0, or later, for the visualization of the reports and InterAct ES documentation.

Note: The Microsoft "Server" service must be installed on the workstation before beginning the installation of InterAct ES.

² Installation recommendation for Windows Server 2003

To install the Web Server, the IIS services must be installed (that is not the case by default on Windows Server 2003).

- In Add or Remove Programs, choose Add or Remove Windows Components
- Display of Application Server details Check ASP.NET
- Check Internet Information Services (IIS)
- Display Internet Information Services (IIS) details
- Display World Wide Web Service details
- Check Active Server Pages (ASP)
- Be sure World Wide Web Service is checked

³ Recommendation related to the InterAct ES Web Server

Before installing InterAct ES, it is important to check that the security firewall is deactivated or set up so as to allow you to log in on the Web Server.

With the security management under Windows XP (SP2) and Windows Server 2003, the script execution or the ActiveX control under Internet Explorer are blocked by default.

In the Internet Explorer security advanced options, check Allow active content to run in files on My Computer or allocate the Web site to a security zone (local intranet or trusted site).

For more information on the script execution or the ActiveX control of the Web pages, refer to the Internet Explorer Help. Requirements for an InterAct ES Client.

Hardware

- Minimum available storage on disk: 50 MB
- Network connection

Software

Possible operating systems:

- Windows 2000
- Windows XP (Home or Professional)

Ordering instructions

Enter orders via PartnerCommerce or EDI or fax them to 877-258-2226 or contact your local marketing representative. Utilize your existing method for placement.

Ordering LANDesk and Serden products through Lenovo™ requires:

- End-customer contact information, including e-mail address, to be captured at the time of order and passed on to Lenovo.
- Lenovo will pass end-customer contact information, including e-mail address, with the purchase order to LANDesk.
- LANDesk will e-mail the end customer and include the download instructions and associated registration information for the LANDesk product.
- If no e-mail address is provided in the order to LANDesk, LANDesk will try to contact the end customer or Business Partner to obtain the e-mail address and deliver the product.

You should contact LANDesk directly for additional cross-sell and up-sell opportunities and configuration help at 800-982-2130.

Terms and conditions

This offering is available under the applicable Lenovo agreement for purchase and licensed under the terms of the LANDesk License Agreement.

LANDesk Software, not Lenovo, is solely responsible for technical support. LANDesk Software support is available via their Web site at

<http://www.landesk.com/Support/Home/Index.aspx>

Or by calling LANDesk Management Suite for ThinkVantage Technologies Support:
866-366-7902 or 801-208-1732

Help and service information

During the warranty period, technical support can be obtained by accessing LANDesk's online services at

<http://www.landesk.com/Support/Home/Index.aspx>

Or by calling LANDesk Management Suite for ThinkVantage Technologies Support:
866-366-7902 or 801-208-1732

Prices

Description	Part number	List price(4)
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LD for Lenovo Srtr Pack PMA 1- 5K	30R7235	\$ 6.75
LD for Lenovo Srtr Pack PMA 5K- 10K	30R7236	6.75
LD for Lenovo Srtr Pack PMA 10K- 15K	30R7237	6.75
LD for Lenovo Srtr Pack PMA 15K +	30R7238	6.75
Starter Pack Deployment	30R7239	1,500.00
LD Inventory Manager for TVT PMA1	30R7240	6.75
LD Inventory Manager for TVT PMA2	30R7241	6.75
Security Suite add-on Lic for LDMS4TVT1	30R7242	15.00
Security Suite add-on Lic for LDMS4TVT2	30R7243	15.00
Security Suite add-on Lic for LDMS4TVT3	30R7244	15.00
Security Suite add-on Lic for LDMS4TVT4	30R7245	15.00
Security Suite add-on Lic for LDMS4TVT5	30R7246	15.00
Security Suite add-on Lic for LDMS4TVT6	30R7247	15.00
Security Suite add-on Lic for LDMS4TVT7	30R7248	15.00
LD Server Manager for TVT PMA1	30R7249	32.25
LD Server Manager for TVT PMA2	30R7250	32.25
LD Server Manager for TVT PMA3	30R7251	32.25
Security Suite Stand Alone for TVT PMA1	30R7253	4.13
Security Suite Stand Alone for TVT PMA2	30R7254	4.13
Security Suite Stand Alone for TVT PMA3	30R7255	4.13
Patch Manger Stand Alone for TVT PMA1	30R7256	2.03
Patch Manger Stand Alone for TVT PMA2	30R7257	2.03
LD Management Suite for TVT SUP1	30R7258	16.00
LD Management Suite for TVT SUP2	30R7259	16.00
LD Management Suite for TVT SUP3	30R7260	16.00
LD Management Suite for TVT SUP4	30R7261	16.00
LD Management Suite for TVT SUP5	30R7262	16.00
LD Management Suite for TVT SUP6	30R7263	16.00
LD Management Suite for TVT SUP7	30R7264	16.00
LD Management Suite for TVT SUP8	30R7265	16.00
LD Management Suite for TVT SUP9	30R7266	16.00
LD Management Suite for TVT SUP10	30R7267	16.00
LD Management Suite for TVT SUP11	30R7252	16.00
LD Management Suite for TVT PMA1	30R7268	20.00
LD Management Suite for TVT PMA2	30R7269	20.00
LD Management Suite for TVT PMA3	30R7270	20.00
LD Management Suite for TVT PMA4	30R7271	20.00

LD Management Suite for TVT PMA5	30R7272	20.00
LD Management Suite for TVT PMA6	30R7273	20.00
LD Management Suite for TVT PMA7	30R7274	20.00
LD Management Suite for TVT PMA8	30R7275	20.00
LD Management Suite for TVT PMA9	30R7276	20.00
LD Management Suite for TVT PMA10	30R7277	20.00
Phone Support 15 Incident Pack	30R7278	4,975.00
Phone Support 5 Incident Pack	30R7279	1,658.33
LD Host Intrusion Prevention-Add-ontoLDSS/TVT1	30R7280	11.00
LD Host Intrusion Prevention-Add-ontoLDSS/TVT2	30R7281	11.00
LD Host Intrusion Prevention-Add-ontoLDSS/TVT3	30R7282	11.00
LD Host Intrusion Prevention-Add-ontoLDSS/TVT4	30R7283	11.00
LD Host Intrusion Prevention-Add-ontoLDSS/TVT5	30R7284	11.00
LD Host Intrusion Prevention-Add-ontoLDSS/TVT6	30R7285	11.00
LD Host Intrusion Prevention for TVT PMA1	30R7286	2.75
LD Host Intrusion Prevention for TVT PMA2	30R7287	2.75
LD Host Intrusion Prevention for TVT PMA3	30R7288	2.75
LD Host Intrusion Prevention for TVT PMA4	30R7289	2.75
LD Internet System Manager / TVT (Lic + Subs) 1	30R7290	26.00
LD Internet System Manager / TVT (Lic + Subs) 2	30R7291	26.00
LD Internet System Manager / TVT (Lic + Subs) 3	30R7292	26.00
LD Internet System Manager / TVT (Lic + Subs) 4	30R7293	26.00
LD Internet System Manager / TVT (Lic + Subs) 5	30R7294	26.00
LD Internet System Manager / TVT (Lic + Subs) 6	30R7295	26.00
LD Internet System Manager / TVT (Lic + Subs) 7	30R7296	26.00
LD Internet System Manager / TVT (Lic + Subs) 8	30R7297	26.00
LD Internet System Manager / TVT (Lic + Subs) 9	30R7298	26.00
LD Internet System Manager Subs / TVT Renewal 1	30R7299	10.00
LD Internet System Manager Subs / TVT Renewal 2	30R7300	10.00
LD Internet System Manager Subs / TVT Renewal 3	30R7301	10.00
LD Internet System Manager Subs / TVT Renewal 4	30R7302	10.00
LD Internet System Manager Subs / TVT Renewal 5	30R7303	10.00
LD Internet System Manager Subs / TVT Renewal 6	30R7304	10.00
LD Internet System Manager Subs / TVT Renewal 7	30R7305	10.00
LD Internet System Manager Subs / TVT Renewal 8	30R7306	10.00
LD Internet System Manager for TVT PMA1	30R7307	1.82
LD Internet System Manager for TVT PMA2	30R7308	1.82

LD Internet System Manager for TVT PMA3	30R7309	1.82
LD Software Development Kit for TVT 1-4, 9991	30R7310	5,000.00
LD Software Development Kit for TVT 1-4, 9992	30R7311	5,000.00
LD Software Development Kit for TVT1-4, 999PMA1	30R7312	1,250.00
LD Software Development Kit for TVT1-4, 999PMA2	30R7313	1,250.00
LD Software Development Kit for TVT 5K- 99991	30R7314	10,000.00
LD Software Development Kit for TVT 5K- 99992	30R7315	10,000.00
LD Software Development Kit for TVT5K- 9999PMA1	30R7316	2,500.00
LD Software Development Kit for TVT5K- 9999PMA2	30R7317	2,500.00
LD Software Development Kit for TVT 10K + 1	30R7318	15,000.00
LD Software Development Kit for TVT 10K + 2	30R7319	15,000.00
LD Software Development Kit for TVT 10K + 3	30R7320	3,750.00
LD Software Development Kit for TVT 10K + 4	30R7321	3,750.00
LD Universal Connector for TVT1	30R7322	25,000.00
LD Universal Connector for TVT2	30R7323	25,000.00
LD Universal Connector for TVT PMA1	30R7324	6,250.00
LD Universal Connector for TVT PMA2	30R7325	6,250.00
LD WinPE Toolkit for TVT1	30R7326	3.00
LD WinPE Toolkit for TVT2	30R7327	3.00
LD WinPE Toolkit for TVT3	30R7328	3.00
Serden Interact for TVT 100-1K	30R7351	45.48
Serden Interact for TVT 1K-5K	30R7352	41.64
Serden Interact for TVT 5K-10K	30R7353	35.52
Serden Interact for TVT 10K-50K	30R7354	30.12
Serden Interact for TVT 50K-75K	30R7355	26.16
Serden Interact for TVT 75K-100K	30R7356	23.16
Serden Interact for TVT 100K-150K	30R7357	18.48
Serden Interact for TVT 2yr 100-1K	30R6551	40.92
Serden Interact for TVT 2yr 1K-5K	30R6552	37.44
Serden Interact for TVT 2yr 5K-10K	30R6553	31.92
Serden Interact for TVT 2yr 10K-50K	30R6554	27.12
Serden Interact for TVT 2yr 50K-75K	30R6555	23.64
Serden Interact for TVT 2yr 75K-100K	30R6556	20.88
Serden Interact for TVT 2yr 100K-150K	30R6557	16.68
Serden Interact for TVT 2yr 150K-200K	30R6558	13.92
Serden Interact for TVT 2yr 200K +	30R6559	12.48
Serden Interact for TVT 3yr 100-1K	30R6560	36.84
Serden Interact for TVT 3yr 1K-5K	30R6561	33.72
Serden Interact for TVT	30R6562	28.68

3yr 5K-10K		
Serden Interact for TVT	30R6563	24.36
3yr 10K-50K		
Serden Interact for TVT	30R6564	21.24
3yr 50K-75K		
Serden Interact for TVT	30R6565	18.72
3yr 75K-100K		
Serden Interact for TVT	30R6566	15.00
3yr 100K-150K		
Serden Interact for TVT	30R6567	12.48
3yr 150K-200K		
Serden Interact for TVT	30R6568	11.28
3yr 200K +		
Serden Interact for TVT	30R7358	15.48
150K-200K		
Serden Interact for TVT	30R7359	13.92
200K +		
Vista Analysis up to 500	30R7329	5,500.00
Seats		
Vista Analysis up to 5000	30R7330	11,000.00
Seats		
Vista Analysis up to 10,000	30R7331	22,000.00
Seats		
Vista Analysis 10,1001 plus	30R7332	27,500.00
Seats		
Vista Readiness Consulting	30R7333	870.00
LANDesk Server Manager for	30R7335	229.00
TVT 1		
LANDesk Server Manager for	30R7336	229.00
TVT 2		
LANDesk Server Manager for	30R7337	229.00
TVT 3		
LANDesk Server Manager for	30R7338	229.00
TVT 4		
LANDesk Server Manager for	30R7339	229.00
TVT 5		
LANDesk Server Manager for	30R7340	229.00
TVT 6		
LANDesk Server Manager for	30R7341	229.00
TVT 7		
LANDesk Server Manager for	30R7342	229.00
TVT 8		
LANDesk Server Manager for	30R7343	57.25
TVT PMA 9		
LANDesk Server Manager for	30R7344	57.25
TVT PMA 10		
LANDesk Server Manager for	30R7345	57.25
TVT PMA 11		
LANDesk Server Manager for	30R7346	57.25
TVTPMA 12		
LANDesk Server Manager for	30R7347	57.25
TVT PMA 13		
LANDesk Server Manager for	30R7348	57.25
TVTPMA 14		
LANDesk Server Manager for	30R7349	57.25
TVT PMA 15		
Safend Professional Services	30R6548	250.00
Hourly		
Safend Professional Services	30R6549	2,500.00
Daily		
Safend Professional Services	30R6550	10,000.00
Weekly		
Professional Services	30R6160	2,200.00
LANDesk Travel and Expenses	30R6161	500.00

(4) List price does not include tax or shipping and is subject to change without notice. Reseller prices may vary.

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